



2020 Resource Guide

SANTA CLARA COUNTY

This informational guide provides an overview of some of the organizations in Santa Clara County that may be able to provide you with assistance and other various forms of support.

WEATHERIZATION

GRID Alternatives, SASH

866.921.4696 (Service upkeep)

service@gridalternatives.org

866.921.4696 (Application)

qualify@gridalternatives.org gridalternatives.org

Grid Alternatives offers a variety of services for your home. They also offer the SASH-Single-Family Affordable Solar Homes- program. Grid alternatives offers weatherization services, utility assistance, repairs including attic insulation and venting, weather stripping, low flow showerheads, and windowpane replacement. This is available to low income homeowners and renters in Santa Clara County. Call or email the application listing to apply.

HOME SHARING & FINANCIAL RESOURCES

Community Services Agency

50.968.0836

csacares.org

info@csacares.org

Community Service Agency offers emergency assistance, senior services case management, as well as home repair referral. They serve low-income residents in Mountain View, Los Altos, and Los Altos Hills. Call or come in to set up an appointment and fill out an application to immediate food pantry access.

Sunnyvale Community Services

408.738.4321

www.svcommunityservices.org

Sunnyvale Community Services offers emergency assistance to low-income Sunnyvale residents. Clients are served on a first-come first-serve basis. No appointments come in and meet with a case worker.

Project Sentinel

888.324.7468

www.housing.org/

fairhousing@housing.org

Available to home seekers and home providers. Contact appropriate department for services in your county. Project Sentinel provides education for first-time homebuyers, counseling for mortgage default/delinquency, protection against predatory lending, community mediations program, assistance with fair housing issues, and credit and financial counseling.

HOME MODIFICATION

Silicon Valley Independent Living Center (SVILC)

408.894.9041

info@svilc.org

svilc.org

SVILC serves people with disabilities in Santa Clara County. They offer systems advocacy, assistive technology, housing referral or replacement, support services, and disable housing placement. Orientations start at 9:30 a.m. daily.

Peninsula Clean Energy

866.966.0110

www.peninsulacleanenergy.com

info@peninsulacleanenergy.com

Anyone looking to reduce their energy bills for a small \$5 residential fee. Contact PG&E one week before you will need service at your new address and schedule an appointment by calling PG&E at 1-800-743-5000.

Peninsula Clean Energy are a clean energy provider, government agency with community programs, and all excess funds are reinvested in community DriveForward Used EV Program, Healthy Home Connect, BuildItGreen, a Medical Baseline, and General Program information.

El Concilio

650.330.7432

www.el-concilio.com

Energy Service Assistance program and Healthy Home Connection. They also offer Employment and Educational for underserved minorities.

Walk-in Schedule:

Monday, Wednesday, Friday 9:00 -11:30 AM; Tuesdays
1:00- 4:30 PM Thursdays 1:00 - 4:30 PM 9:00 - 11:30 AM

[Acterra-Green@home](#)

650.962.9876

acterra.org/induction

greenathome@acterra.org

Qualified individuals can access transition from gas to electric. Acterra-Green@home provides a Go EV Programs-helps people transition from gas to electric, hosts energy clinics, cooktop loaner program available in East Palo Alto, as well as climate adaption program. Applications are available online.

[Earthquake Brace & Bolt](#)

877.232.4300

info@EarthquakeBraceBolt.com

www.EarthquakeBraceBolt.com

Retrofits homes with earthquake braces. Those applying must be applying for house that is the primary residence, provide proof of ownership, located in a served zip code, only one registration per house, meet structural requirements, not be a previous Chapter A3 brace and bolt retrofit to be accepted, and building permit must be received and dated after acceptance. Apply during thirty-day window to apply online or request paper copy over the phone.

SENIOR SERVICES

[211 Info](#)

211

211info.org

24-hour information and referral hotline for seniors and caregivers in Santa Clara County. Call 24-hours a day for assistance

[Sunnyvale Senior Center](#)

408.730.7360

Go to the City of Sunnyvale website Search for senior center.

General handyman referrals for Sunnyvale seniors and surrounding areas. Call for more information. Sunnyvale Senior Center operates in two pricing types, one for Sunnyvale residents and a second for non-residents.

[Heart of the Valley](#)

408.241.1571

contact@servicesforseniors.org

servicesforseniors.org

Offers referrals, light home projects (no cleaning), light handyman services, light yard work, visitation time, and

computer assistance. This program is available to 65+ Sunnyvale Residents, living independently, no memory issues, able to call for service requests in service area, and must be volunteer friendly. No true application just calls, **408.730.7368**; **408.730.7365**.

LOAN PROGRAMS

[Supportive Housing](#)

408.278.6406

www.sccgov.org/sites/oah/Pages/Office-of-Affordable-Housing.aspx

carlos.sanches@hhs.sccgov.org

kathrynkaminski@hhs.sccgov.org

Must be low-income and jurisdictions differ based on different programs offered. They offer housing and community development, continuum of care, permanent support for housing, re-entry for Veterans, winter shelters, high patient need initiative, emergency repair, and a loan for housing rehab. They are not accepting home rehabilitation loan applications at this time.

[Sunnyvale Rehabilitation Program](#)

408.730.7459

Richard Gutierrez Senior Housing Rehab Specialist

Community Development

Fax: 408-737-4906

<https://sunnyvale.ca.gov/people/affordability/citygrants.htm>

Must be a Sunnyvale resident and can be income-based depending on the program. They offer paint, home repair, loans, energy efficiency, and emergency grants. Call for application.

Rebuilding Together Peninsula is distributing this Resource Guide in Partnership with _____ and will take your calls with general questions about the programs by calling _____

Rebuilding Together Peninsula is sharing these resources to assist Santa Clara County Residents to access resources, we are not responsible for changes in programs or program eligibility or in any unsatisfying experience.